

ANKARA UNIVERSITY
DEPARTMENT OF STRATEGY DEVELOPMENT
INTEGRATED QUALITY POLICY

- *In accordance with our Department's mission & vision; to establish a quality management system based on improvement of all services carried out by our Department and environmental awareness so as to ensure that our University's resources are used efficiently & economically.*
- *To increase the gratification of stakeholders and notability & credibility of our Department by reflecting the quality approach to our internal & external stakeholders.*
- *To ensure that all University employees have quality & environmental consciousness.*
- *To enhance the self-competence, sufficiency & performance of all University employees and to increase the efficiency of our process of services by performing self-assessment as part of the betterment approach.*
- *To provide public service with a perception that is in accordance with legal order, ethical values & aspects, goes against mobbing & all types of discrimination, raises awareness of environmental management system and encourages task sharing & the team spirit.*